SERRV

CANADIAN WHOLESALER ACCOUNT INFORMATION & SALES AGREEMENT FORM

Customer Number _____

To establish or update your account with SERRV International, please complete both sides of form, make a copy for your records, and return. An updated and signed form is required if our terms change or if ownership or buyer/contact changes. Wholesale accounts are available to organizations with a Tax ID/Business Number who order multiple times per year and have a brick and mortar store or a self-run ecommerce site.

SUBMIT THIS FORM: BY MAIL 532 Baltimore Blvd, Ste 409, Westminster, MD 21157 | BY FAX 1.888.294.6376 | BY EMAIL orders@serrv.org

1. CUSTOMER INFORMATION

Name of Organization, Store, or Individual _____ Website/Venue (required) _____

Name of Owner(s) or Owning Organization _____

Tax ID/Business Number* _____

*We are required to have this number on file for wholesale accounts. All organizations have this number even if they are tax-exempt.

The owner is a (check one): ❑ Corporation (❑ for-profit or ❑ nonprofit and date incorporated: _____) ❑ LLC ❑ Partnership ❑ Single Proprietorship

Primary type (check one): ❑ Bookstore ❑ Coop/Natural ❑ Fair Trade ❑ Green/Eco ❑ Independent Gift ❑ Museum ❑ Nonprofit ❑ Religious ❑ Web ❑ Other

2. BILLING ADDRESS

Street Address or PO Box _____

City _____ Province _____ Zip _____

Email _____ Phone _____

This is a: ❑ residential address ❑ business/church address

3. SHIPPING ADDRESS Complete only if different from #2.

Street Address _____

City _____ Province _____ Zip _____

Email _____ Phone _____

This is a: ❑ residential address ❑ business/church address

Can you accept freight delivery? ❑ Yes ❑ No

4. MAILING ADDRESS

I would like to receive catalogs and other mailings at my (check one only): ❑ billing address ❑ shipping address

5. PERSON RESPONSIBLE FOR FINANCES

Name _____ Title _____

Daytime Phone _____

Eve. Phone _____

Email _____ Fax _____

6. PERSON RESPONSIBLE FOR PLACING ORDERS

If different from #5

Name _____ Title _____

Daytime Phone _____

Eve. Phone _____

Email _____

This agreement, and all the rights and obligations of the parties hereto, shall be governed by the Uniform Commercial Code as enacted and in force in the State of Maryland on the date of this agreement. Terms may change with 30 days written notice. By signing below you accept all terms on page 2:

Accepted By _____ Date _____
(Owner or authorized legal representative of organization)

Printed Name _____ Position _____

Name of Business/Customer _____

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I. Do you occupy a physical store that is open to the general public, sell at a public venue, or maintain your own ecommerce site? ❑ Yes ❑ No

II. SERRV and the Wholesale Customer ("Customer") agree to the following terms:

a. Prepayment required on orders shipping to Canada. We will confirm the amount prior to the charge.
b. Orders placed on this account will be shipped to the shipping address given on the reverse side. We do not offer shipping to multiple addresses for wholesale accounts.
c. Prices are in USD. SERRV is not responsible for fluctuations in exchange rates.
d. Customer receives wholesale pricing (USD) on SERRV products. This is a 50% discount off the Suggested Retail Price for most items with a 25% discount on select items including gift baskets, most food, and US-made items. Extra-large items, gift baskets, and food are not available for Canadian wholesale orders. There are no further discounts on final sale and promotional items.
e. All orders must be at least $250.00 USD at wholesale price for in-stock items.
f. Place your order by emailing orders@serrv.org. Once we have your order total, we will email you the amount and ask you to call us with your credit card information.
g. SERRV is not responsible for import documentation other than country of origin information.
h. All orders will be shipped using USPS Priority Mail International or DHL, or by using your FedEx or USPS account. SERRV is unable to quote this rate in advance. Customer is responsible for paying actual shipping and any taxes or duties that are levied. Shipping will be billed separately from the order, and the shipping invoice will be sent after the order is shipped.
i. We strive to ship your orders within 4 business days. Please allow at least 3 weeks to receive your shipment after placing your order, and allow extra shipping time in November and December. SERRV cannot be held responsible for delayed orders or deliveries.
j. We will gladly credit your account upon receipt of the Adjustment Form within 30 days for any damaged or defective items, or items shipped in error. Do not return items unless specifically requested by SERRV and given a Return Merchandise Authorization Number. We ask that you add replacements to your next order with us.
k. SERRV products may be resold on a website hosted by the Customer (no third-party sites). Customers must credit SERRV for any product or artisan images and stories used from SERRV catalogs or serrv.org.
l. Terms may change with 30 days written notice.

III. Customers are permitted to use the name "SERRV" in advertising or other promotion related to the sale of these products. However, the Customer cannot use the name "SERRV" in the title of their business, organization, or enterprise.

CONTACT US
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phone 1.800.423.0071 • fax 1.888.294.6376 • email orders@SERRV.org

Thank you for your support of marginalized artisans and farmers around the world!